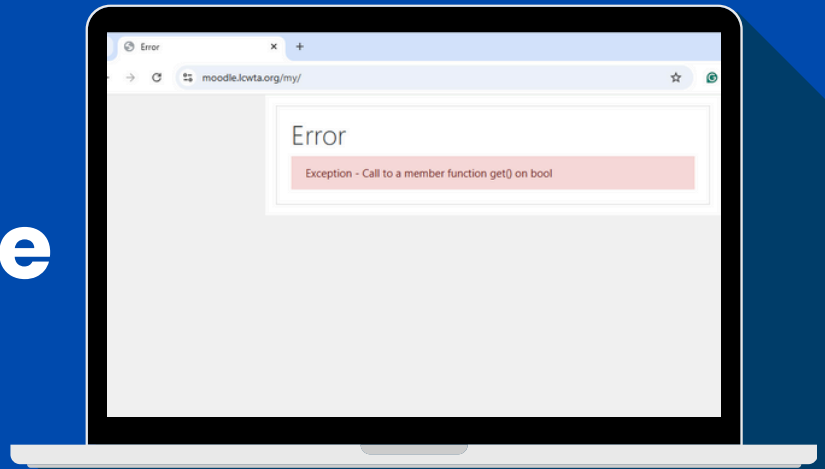


# LCWTA LMS Update Message

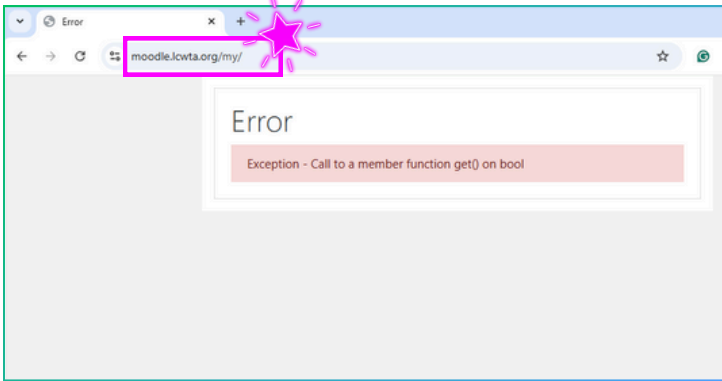
*Error Message Workarounds*



If you experience an error while logging into the LCWTA LMS or attempting to access your dashboard, please be aware that the Moodle Infrastructure team is actively addressing the issue.

To help minimize support wait times, we kindly ask that you try the following tips before reaching out to our support team.

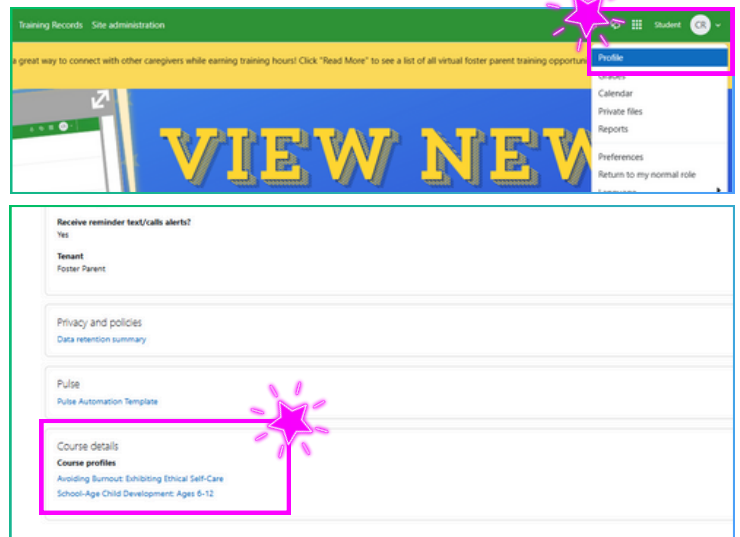
## Error When Logging In and Accessing Your Dashboard



If you encounter this error when logging into the LMS, it is recommended to clear your cache and cookies before trying again.

If you encounter this error when accessing your dashboard, removing the 'my/' from the URL will return you to the home page.

## Accessing Your Courses



Then, you can go to your profile to access your courses. You can find the courses under the 'Course Details' section of your profile.

If you require further assistance after trying the tips above, our support team is available Monday to Friday, 8 AM to 4 PM.

✉ [support@LCWTA.org](mailto:support@LCWTA.org) ☎ [\(985\) 248-0888](tel:(985)248-0888)